Compensation to passengers for delayed flights

1625. SHRI SURESH PACHOURI: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether Government propose to introduce a system in the country to penalise the Airlines for their delayed flights as in the case of Federal Aviation Administration in United States of America; and

(b) if not, the reasons therefor and how Government propose to compensate the passengers for the late flights of Aircraft of Airlines which causes losses to them on account of time and otherwise?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAVRAO SCINDIA): (a) and (b) Flights are normally delayed due to technical snags, completion of frontier formalities like customs, immigration, security and adverse whether conditions etc. which are not attributable to airlines alone. It is, therefore, not considered feasible to penalise the airlines alone for delays in flights. However, to ensure on-time performance, close monitoring of delayed flights is done through computer network and necessary corrective measures are taken. Passengers of the delayed flights are provided accommodation and seats in the next available flights.

Air conditioned coaches for Tourists

1626. SHRI SHIV PRATAP MISHRA: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether Government have only 200 air conditioned coaches for tourists as compared to 800 coaches in a small country like Thailand; and

(b) the measures Government propose to take to increase their number?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAVRAO SCINDIA:): (a) and (b) The Government is aware of the shortage of air conditioned coaches for tourists in the country. The Government, therefore, propose to permit import of 300 air conditioning units for coaches for the travel trade on reduced rate of customs duty of 50 per cent.

पांडिचेरी तथा अंडमान-निकोबार द्वीप समूह में पर्यटन का विकास

1627. **श्री सत्य प्रकाश मालवीय :** क्या नागर विमानन और पर्यटन मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या सरकार ने पांडिचेरी तथा अंडमान निकोबार द्वीप समूह में विदेशी पर्यटकों को आकर्षित करने के लिए कोई योजना बनाई है ;

(ख) यदि हां, तो उसका ब्यौरा क्या है ; और

(ग) यदि नहीं, तो उसके क्या कारण हैं ?

नागर विमानन और पर्यटन मंत्री (श्री माधवराव सिंधिया) : (क) से (ग) केंद्रीय पर्यटन विभाग पांडिचेरी तथा अण्डमान एवं निकोबार द्वीप समूह के संघ राज्य क्षेत्रों सहित भारत का विदेशी बाजारों में एक गंतव्य के रुप में प्रचार करता है । विदेशी पर्यटकों को आकृष्ट करने की स्कीमों में, विदेशी में प्रचार, प्रचार माध्यमों से प्रचार, संवर्धनात्मक यात्रायें, घनिष्ठता बढ़ाऊ दौरे तथा पर्यटन आधारिक संरचना में वृद्धि करने की स्कीमें शामिल हैं ।